

## User's Guide & Disclaimers:

1. Purposes of this exploratory testing:
  - i) Users are free to explore, learn and test the application (QUEST3+) hands on based on the user manuals given.
  - ii) Users can download the user manuals at NPRA website and login page.
  - iii) Data verification is not within the scope of this exploratory testing.
  - iv) Feedback and suggestions from testers are welcomed and may be emailed to [indq3plus@npra.gov.my](mailto:indq3plus@npra.gov.my) before **27 December 2016** (Tuesday).
2. Adjustment of the application for the purposes of this exploratory testing:
  - i) Security feature of USB digital certificate token provided by MSCTrustgate is disabled.
  - ii) Multiple logins of a same ID at one time are allowed.
  - iii) Specific URL <http://stg3plus.bpfk.gov.my/front-end/login2training.php> is created and is only valid for the period of exploratory testing from **19 December 2016** (Monday) until **25 December 2016** (Sunday).
  - iv) Users may access the application anywhere and anytime within the testing period provided hardware and network requirements are met.
  - v) Only product registration module (new registration) is allowed for testing. Payment module, variation module etc are disabled.
3. Hardware and network requirements for optimal experience:
  - i) **Operating system:** Windows 7, Windows 8.1, Windows 10 or later
  - ii) **Specifications of PC:** An Intel Pentium 4 processor or later & 2GB of RAM
  - iii) Java SE Runtime Environment (JRE) 7 or later (software)
  - iv) **Internet browser:** Mozilla Firefox 45.0 and above
    - Users are advised to use version of Mozilla Firefox from official release only. Beta version is not advisable.
  - v) **Network connection:** Users are advised to use LAN network connection instead of WIFI.
  - vi) **Internet speed:** At least 2Mbps
4. There will be only 10 universal username and password provided by NPRA and shared by all the industry users.

No.	username	Password
1	test1	QUEST3PLUS
2	test2	
3	test3	
4	test4	
5	test5	
6	test6	
7	test7	

8	test8	
9	test9	
10	test10	

5. Due to the basis of a sharing platform, user
  - i) **SHALL NOT** submit or upload content or materials that are personal, profane, obscene, pornographic, libelous, offensive, abusive or illegal, or that contain viruses, trojans, worms, or any other rogue programming.
    - Neither NPRA nor any of its officers, directors or employees shall be held responsible for the content of the data within the messages and application that is not directly and specifically provided by an authorized representative of NPRA.
  - ii) **SHALL NOT** amend any setting or profile of the user which may prohibit the access of other users
    - For example, change the username/password.
  - iii) **SHALL NOT** edit/delete/add data created by other user but yourself
    - For example, delete the saved form of pharma product registration or cosmetic notification created by another user.
6. Please be aware that your content may be accessed from or transferred outside your jurisdiction. Your information might be stored on servers which are located in different countries where the data protection laws might not be as comprehensive as those in your country of residence.
7. Please be aware that there will be discrepancy between the version of application for exploratory testing as compared to the version for production/LIVE. NPRA does not have the obligation to disclose any amendment intended and thus discrepancy.
8. This application i.e. QUEST3+ contains material that is owned by or licensed to NPRA, Malaysia Ministry of Health. This material includes, but is not limited to, the texts, design, layout, look, appearance and graphics. Reproduction of any of the material is prohibited other than in accordance with a copyright notice and official permission from NPRA.