


**IMPORTANT NOTE (PLEASE READ BEFORE YOU PROCEED)**

1. You will need to REPEAT ALL STEPS above each time BEFORE LOGIN to the QUEST 3 system.
2. Make sure you DO NOT close the F12 Developer Tools menu mentioned in this guide while using the QUEST 3 system on your computer.
3. Please call QUEST Helpdesk if you encounter any problem at 03-7883 5560/61/62.

Step 1: Open your Internet Explorer. On the address bar, type the QUEST 3 URL (<http://quest3.bpfk.gov.my/QUEST3/>). Then, click on  button and select the “F12 Developer Tools” (alternatively, you may press F12 button)

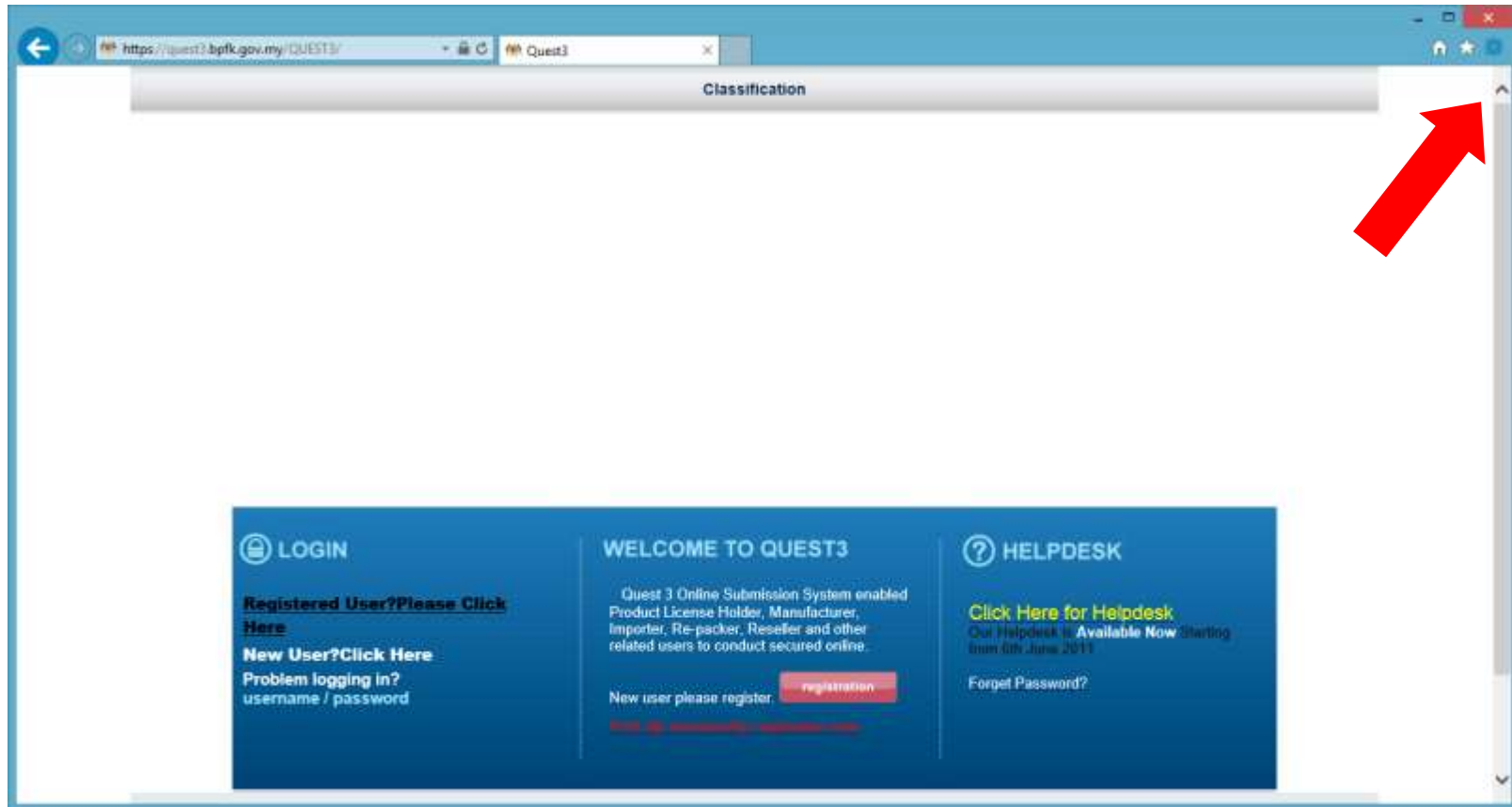


Figure 1 Open Internet Explorer. On the address bar, type QUEST 3 URL (<http://quest3.bpfk.gov.my/QUEST3/>)

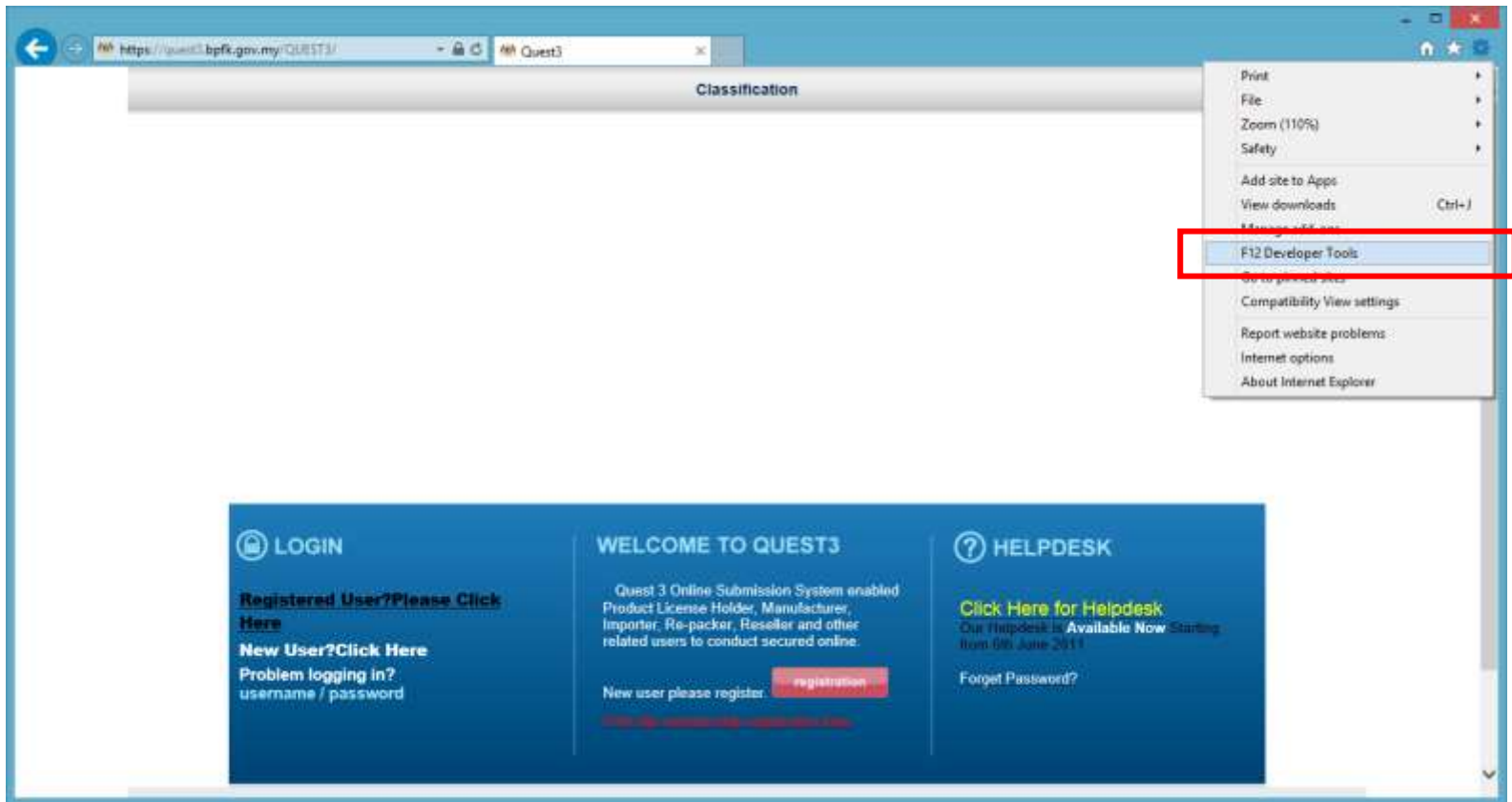


Figure 2 Click on  button and select the "F12 Developer Tools"

Step 2: Select "Emulation" menu on the popup window.

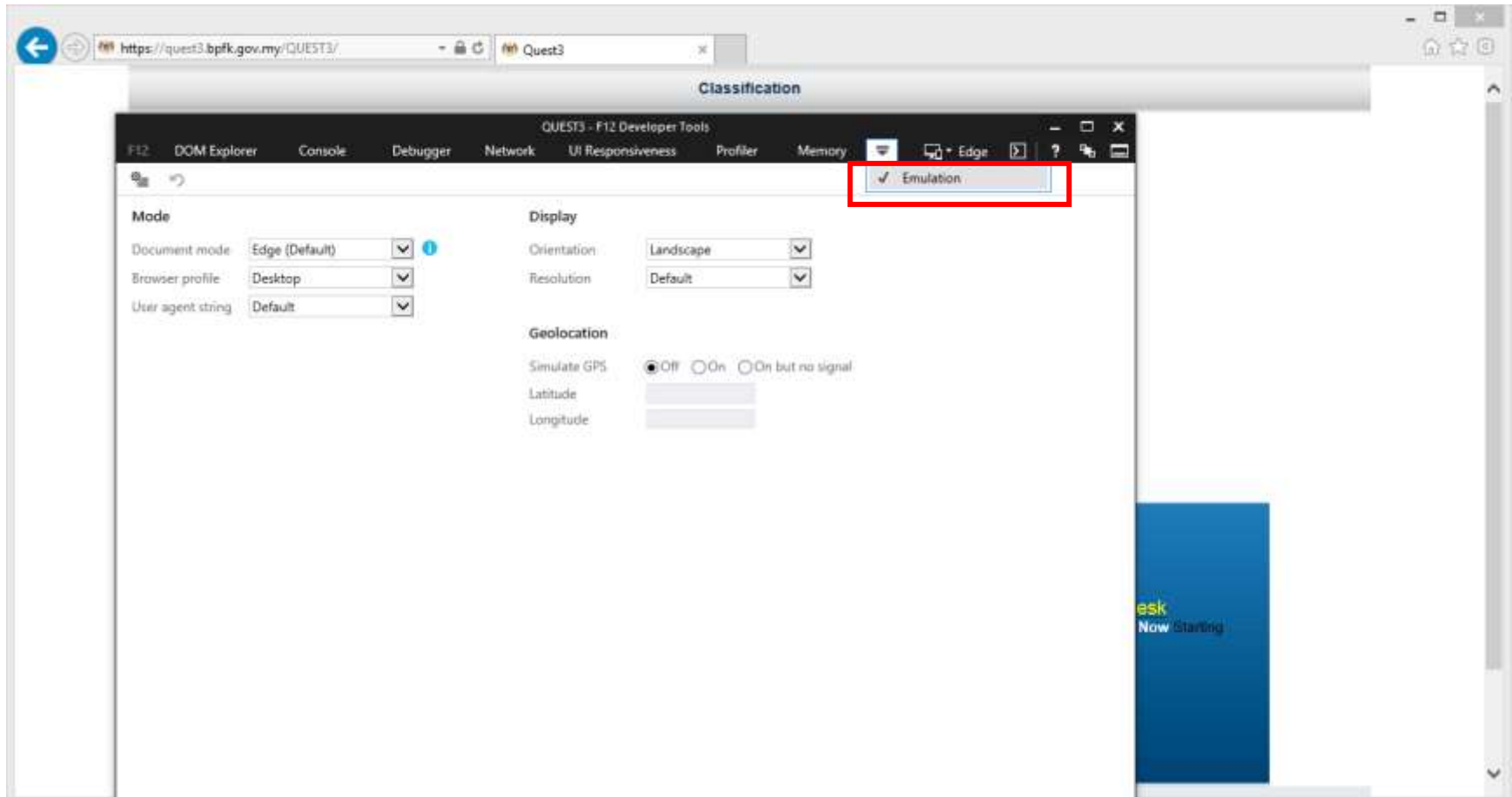


Figure 3 Select "Emulation" menu

Step 3: At the drop down menu for "Document Mode", select "7"

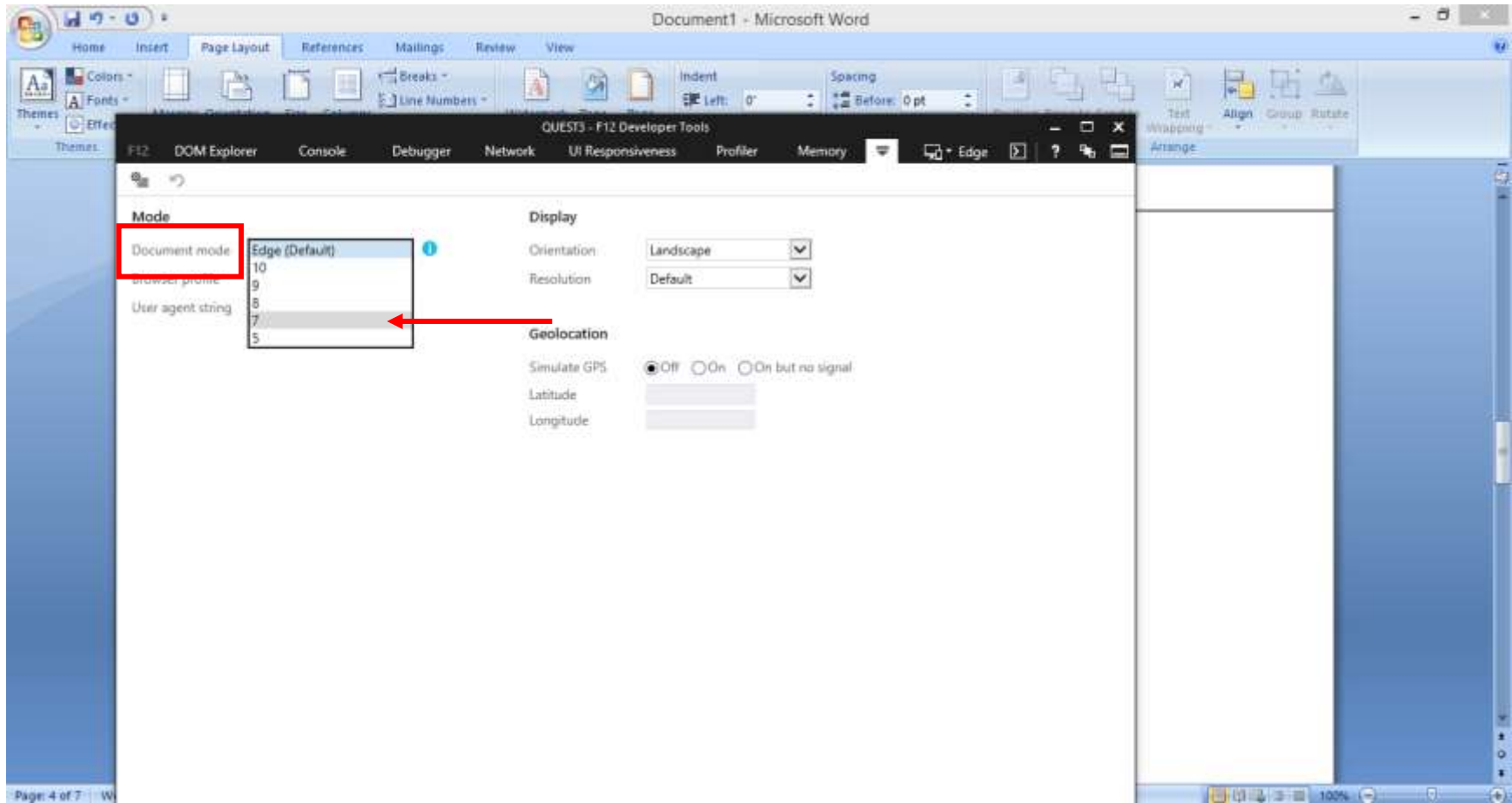


Figure 4 Select 7 at the drop down menu for "Document Mode"

Step 4: At the drop down menu for "User Agent String", select "Internet Explorer 7"

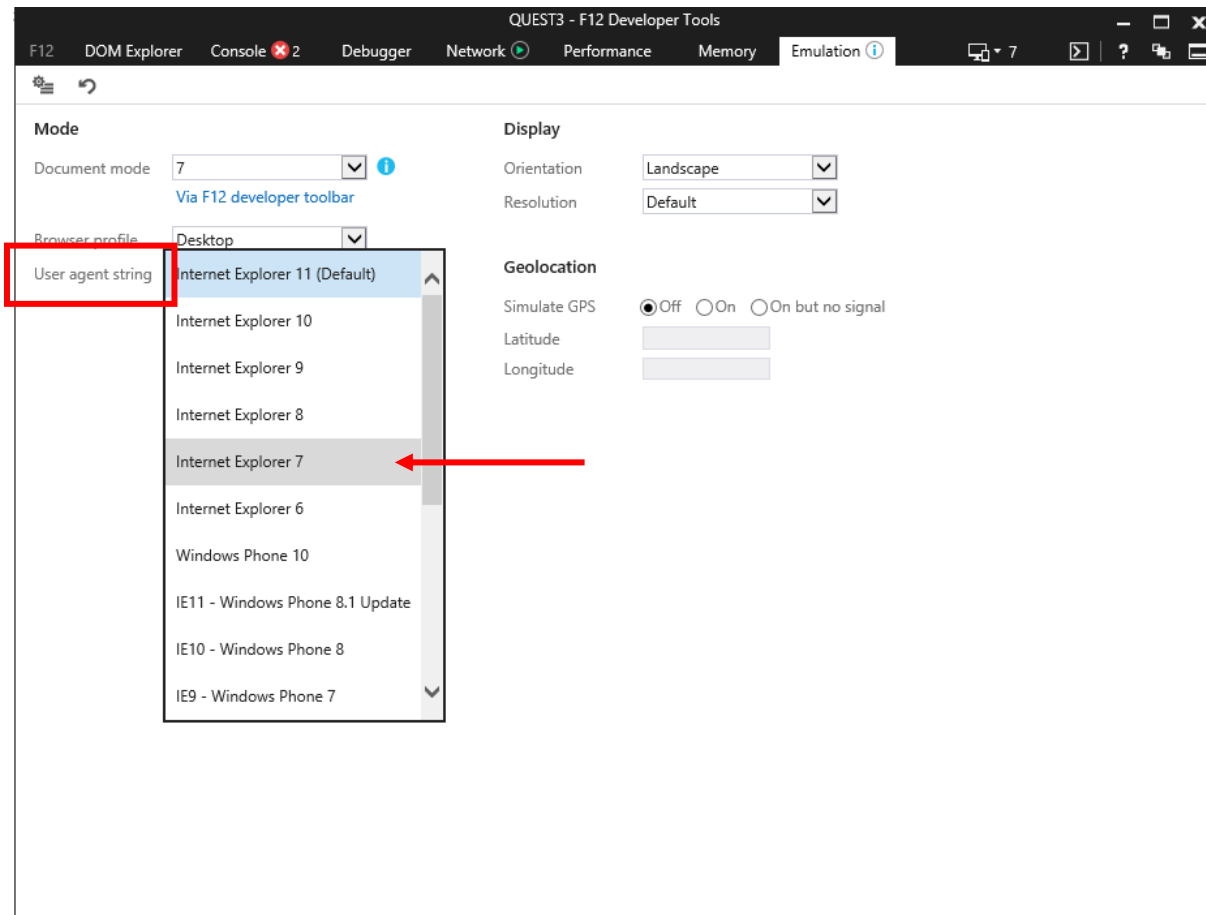


Figure 5 Select Internet Explorer 7 for "User Agent String"

Step 5: Minimise the F12 Developer Tools windows and insert the USB token to proceed with the QUEST 3 login. Make sure you DO NOT close the F12 Developer Tools windows when using QUEST 3 system.