

MYTH



FACTS

SAFE USE

OF

COSMETICS

Homemade cosmetics can be made/produced at home and do not need to be notified

Cosmetics can be purchased online from overseas

Whitening cream can produce fast and immediate whitening results

All cosmetic products have to be manufactured in facilities that comply with Good Manufacturing Practice (GMP) and need to be notified

Cosmetic products need to be notified with KKM prior to manufacture, import, sale, and marketed in Malaysia

Cosmetic products do not produce fast and immediate whitening results

Lot 36, Jalan Profesor Diraja Ungku Aziz 46200 Petaling Jaya, Selangor, Malaysia.

Phone: +603-7883 5400

Fax: +603-7956 2924, +603-7956 7075

Email: npra@npra.gov.my
Website: www.npra.gov.my

HARMFUL MATERIALS THAT ARE PROHIBITED IN **COSMETICS**

Hydroquinone

- Skin redness, discomfort
- Hypersensitivity towards skin
- Inhibits skin pigmentation process
- Reduces skin protection from UV rays
- Risk of skin cancer

Tretinoin

- Stinging, peeling
- Increase skin sensitivity to sunlight
- Skin discomfort

Mercury

- Damage to the kidneys and nervous system
- Skin rashes and inflammation
- Interfere with the brain development of unborn babies and very young children

TIPS IN SELECTING COSMETIC PRODUCTS



READ THE PRODUCT LABEL

Consumers have to read product labels or inserts package before purchasing using or cosmetic products

BEWARE OF COSMETIC **PRODUCT ADVERTISEMENTS**



Do not be easily influenced advertisements promise fast and immediate results



ENSURE COSMETIC PRODUCTS ARE **NOTIFIED** (NOTXXXXXXXXXX)

Check and verify notification status of a cosmetic product website NPRA's www.npra.gov.my the or 'NPRA Product Status' apps on your smartphone

PURCHASE FROM + PHARMACY **TRUSTED** PREMISES/ **SOURCES**



buying Avoid cosmetic from products suspicious premises sellers unreliable sources. Beware of buying products online

STORAGE OF COSMETIC PRODUCTS



Avoid hot and humid areas



Keep out of the reach of children





Keep in a clean and convenient place





Visit our website:
www.npra.gov.my>
Consumers> Reporting on notified cosmetic products

fill in the complaint form and attach with the complaint product sample or product image

post to NPRA or email to aduankos@npra.gov.my

	Cons	NPRA 420.1
BAHAGIAN REGULATORS PARMASI NEGARA (NPRA) KEMENTERIN KESIHATAN MALAYSIA BORANA ADUAN PRODUK KOSIMETIS BERNOTIFIKASI MOTENG COSMETIC PRODUCT COMPA MUT FORM		
Kepadal To: Seksyen Surveilans dan	Aduan Surveillance and Complaint S	ection
² usat Komplians dan Ka Bahadian Regulatori Ear	waten Kualiti Centre of Compliance & mani Necara National Pharmaceutics	Guality Control
Sementerian Kesihatan I	Malaysia Ministry of Health, Malaysia	
.ot 36, Jalan Universiti, - fet: 03 – 2001 8433 LEs	46200 Petaling Jaya, Selangor. ks: 03 - 7967 1200 Ernel: aduankoad	Torres you my
Nama Produk/ Product	IKI PRODUCT PARTICULARS	
Nomber Notificasi/ Noti		
Tempat dan Masa Proc	uk Dibelil When & Where the Product	was Purchased
IL BUTIRAN ADUANI	COMPLAINT DETAILS	
Jenis Aduan/	☐ Label/ Labeling	☐ Regulatori/ Regulatory
Types of Complaint	☐ Turtutan Produk/ Product Claim ☐ Pembungkusan/ Packaging	Germanning Adultedion
	☐ Kualit/ Quality	Lain-lain (Nyatakan)/ Others (Specify)
Sampel Disertakan/	□ Ya/ Yes	□ Tidak/ No
Sample Submission Deskripsi Aduani		
Complaint Description		
Nama Progadur	ADUI COMPLAINANT PARTICULAR	Tankh Melapon/
Name of Constainant		Date of Reporting
Alamati'		
		No Telefon/
Alamat Emel/		
Alamat Emel/ Email Address Kategori Pengadu/	Profesional Kesihatan/ Healthcar	Contact No.
Alamat Emel/ Email Address Kategori Pengadu/	I Profesional Kesihatan/ Healthcan	Contact No.
Alamat Emel/ Email Adahoss Kategori Pengadu/ Complainant Category		Contact No e Professional □ Penggunal Consumer
Alamat Emel/ Emeil Address Kategori Pengadu/ Complainant Category Sita sertakan sa yang diserahkan	mpel produk atau gambar produk yang kecada NPRA tidak akan disembalian	Contact No a Professional Denggunal Consumer I diadu bensama-sama dengan borang ini, jika ada. Sampi
Alamat Emel/ Emeil Address Kategori Pengadu/ Complainant Category Sita sentakan sa yang diserahkan Please attach pr	mpel produk atau gambar produk yang kecada NPRA tidak akan disembalian	Contact No a Professional □ Pringgunal Consumer I diadu bensama-sama dengan borang ini, jika ada. Sampi
Alamat Emell Email Address Kategori Prengadul Complainant Calegory Sila sertakan sa yang diserahkan Please attach pr be returned.	mpel produk atau gambar produk yang i kepada NFRA tidak akan dikembalika oduct sample or product image togeth	Contact No © Phosissional □ Penggunal Consumer diddu bensama-sama dengan borang ini, jika ada. Sampe n er with this form, if any. Sample submitted to NPRA will no
yang diserahkan Please attach pr be returned Sita pastikan bo sahaia akan dice	mpel produk atau gambar produk yang kepada NPPA tidak akan dikembaliko odurt sample or product image togeth roms.	Contact No a Professional :: Penggunal Consumer ideals bensama-sama dengan borang ini, jika ada. Sampe n ner with this form, if any. Sample submitted to NPRA will no solatin lanjut daped dijalankan, hanya borang yang lengka
Alamat Ernel/ Ernel/Address Kategon Pengadul/ Compleinant Calegory Sita sertakan sa yang diserahkan Please atlach per be returned Sita pastikan bo sahaji alkan dip Please ensurel	mpel produk atau gambar produk yang kepada NPPA tidak akan dikembaliko odurt sample or product image togeth roms.	Contact No a Professional: The Program Consumer and Contact No a Professional: The Register Consumer and Consumer American Bengain borang lini, jika ada. Sampe in with this form, if any. Sample submitted to NIPRA with no satisfaction lining of depending the many aborang yang tenglos restinguished no many completed from with the processed.