

TIPS IN SELECTING COSMETIC PRODUCTS

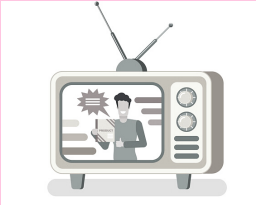
READ THE PRODUCT LABEL

Consumers have to read the products label or package insert before purchasing or using cosmetic products



BEWARE OF COSMETIC PRODUCT ADVERTISEMENTS

Do not be easily influenced by advertisements that promise fast and immediate results



ENSURE COSMETIC PRODUCTS ARE NOTIFIED

(NOTXXXXXXXXXXK)

Check and verify notification status of a cosmetic product via NPRA's website at www.npra.gov.my or the 'NPRA Product Status' apps on your smartphone

PURCHASE FROM TRUSTED PREMISES/SOURCES

Avoid buying cosmetic products from suspicious sellers / premises or unreliable sources. Beware of buying products online



MYTH

OR

FACTS

COSMETICS



Bahagian Regulatori Farmasi Negara
National Pharmaceutical Regulatory Agency
(NPRA)

SAFE USE OF COSMETIC

MYTH



'Homemade' cosmetics can be made/produced at home and do not need to be notified

Cosmetics can be purchased online from overseas

Whitening cream can promise fast and immediate whitening results

FACTS



All cosmetic products have to be manufactured in facilities that comply with Good Manufacturing Practice (GMP) and need to be notified

Cosmetic products need to be notified with KKM prior to manufacture, import, sale and marketed in Malaysia

Cosmetic products do not provide fast and immediate whitening results





HARMFUL MATERIALS THAT ARE PROHIBITED IN COSMETICS

Hydroquinone

- Skin redness, discomfort
- Hypersensitivity toward skin
- Inhibits the pigmentation process
- Reduces skin protection from UV rays
- Risk of skin cancer

Tretinoin

- Stinging, peeling
- Increase skin sensitivity to sunlight
- Skin discomfort

Mercury

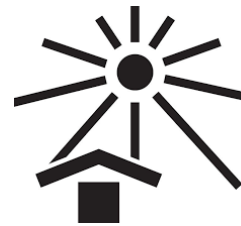
- Damage to the kidneys and nervous system
- Skin rashes and inflammation
- Interfere with the development of the brain in unborn children and very young children

STORAGE OF COSMETICS PRODUCT



Avoid hot and humid areas

Avoid direct sunlight



Keep out of the reach of children



Keep in a clean and convenient place



REPORTING COMPLAINT ON NOTIFIED COSMETIC PRODUCTS

Visit our website:

www.npra.gov.my

Consumers > Reporting on notified cosmetic products

Fill in the complaint form and attach with the complaint product sample or product image

Post to NPRA or email to aduankos@npra.gov.my

BUKUKAN PRODUK/PRODUCT PARTICULARS	
Nama Produk/ Product Name	
Nombor Pendaftaran/Registration Number	
Tempat dan Masa Produk Dibeli/Bought & Where the Product was Purchased	
BUKUKAN ADUAN COMPLAINT DETAILS	
Jenis Aduan/Type of Complaint	
<input type="checkbox"/> Efficacy/Kecekapan	<input type="checkbox"/> Regulatory Requirement
<input type="checkbox"/> Function/Produk/ Product Claim	<input type="checkbox"/> Misuse/Sampung/ Side Effect
<input type="checkbox"/> Packaging/Perkemasan/ Packaging	<input type="checkbox"/> Chemical/ Kimia/ Chemical
<input type="checkbox"/> Quality/ Kualiti	<input type="checkbox"/> Label/ Label/ Label (Others/Spesifik)
<input type="checkbox"/> The Price	<input type="checkbox"/> Taste/ Rasa
Sampel/ Sample/ Sampel	
Status/ Status/ Status	
Evidential/ Bukti/ Bukti	
Complaint/ Description	
BUKUKAN PENGADU/ COMPLAINT PARTICULARS	
Nama Pengadu/ Name of Complainant	
Alamat/ Address	
Kategori/ Pengadu/ Complainant Category	
<input type="checkbox"/> No. Yeghor/ Other/ No.	<input type="checkbox"/> Pengadu/ Consumer
<input type="checkbox"/> Professional/ Profesional/ Healthcare/ Healthcare	<input type="checkbox"/> Pengadu/ Consumer

* Sila sertakan sampel produk atau gambar produk yang berlaku bersama dengan borang ini (jika ada). Sampel yang diserahkan kepada NPRA tidak akan dibayar.
 * Please attach product sample or product image together with this form, if any. Sample submitted to NPRA will not be returned.
 * Sila pastikan borang diisi dengan lengkap supaya siasatan lanjut dapat dijalankan, hanya borang yang lengkap sah akan diproses.
 * Please ensure the form is fully completed for further investigation, only completed form will be processed.
 * Sila pastikan borang diisi dengan lengkap supaya siasatan lanjut dapat dijalankan, hanya borang yang lengkap sah akan diproses.
 * For further info/enquiries, please email to aduankos@npra.gov.my.